

Terms and Conditions



These terms and conditions shall apply to all transactions conducted via the Fowl Play Products LLC website. Please read them carefully before placing your order and print a copy for future reference. Please note that in these terms and conditions "you", "your", "yours" and "yourself" are references to any person ordering goods from the website, and "we", "our" and "ours" are references to Fowl Play Products LLC.

Notification of changes

We may change these terms and conditions from time to time without notice. Any changes will apply to subsequent orders.

Order procedure

To place an order for any goods you should follow the procedures set out on the shop cart page of the website, and it is your responsibility to ensure that all details of any order are complete and accurate.

Placing an order

Each order shall be an offer by you to purchase goods subject to these terms and conditions. We will not be bound to supply any goods ordered until we have notified you of our acceptance of an order. We are entitled to reject any order and will notify you of any such rejection.

Delivery

Goods will normally be delivered within 2-7 days of us accepting your order. At times, orders may take up to 14 days to be received. We will contact you by email if delivery is likely to be delayed beyond these periods, giving you the option to cancel your order.

Postage and Packing

Unless otherwise stated, postage and packing shall be charged in addition to the price of the goods themselves and will be charged at a flat rate of \$7 for orders totalling less than \$50. On orders totalling **more than** \$50, we are offering free shipping at this time.

Payment

Full payment for any goods ordered must be made by credit, debit card or check in advance of delivery. All prices are in US dollars. We will reserve payment from your card at the time we receive your order. Payment is taken from your card within 48 hours of placing your order. If products are listed as back-ordered, we will not charge payment until after we have checked your card details and stock availability, compiled your order, and scheduled it for delivery. If you are using **PayPal**, or a similar payment, please refer to their company's processing terms, as we have no control over their terms. Please note: the conversion of your currency to US dollars may be subject to exchange rate fluctuations.

Availability

All goods are advertised for sale subject to availability. In the event of us being unable to supply the goods ordered, we will inform you as soon as possible. Where goods are unavailable for any reason, we may propose to provide you with substitute goods of equivalent quality and price. Should any goods ordered not be available or any substitute goods not be to your reasonable satisfaction, we ask that you return the goods to us at your expense. If you have already paid for the substituted goods or any goods that are not available (for example, where you have paid by personal check), a full refund of the purchase price will be given.

Specification

Sometimes product specifications from the manufacturer may change. In this event, we will do our best to provide a substitute of the same or better specifications at the same price. If you do not wish to accept this substitution, you may return it to us at our expense for a full refund of the purchase price.

Colors, Sizes and Measurements

All colors, sizes and measurements shown on the website are approximate.

Pricing

We try to ensure that the prices indicated on the website are up-to-date and accurate. However, we accept no liability for any errors and omissions and the final price of goods is the price in force at the time of us accepting your order. If a product has been listed at a lower price by mistake and you have ordered that product, we will inform you as soon as possible and give you the option to either reconfirm your order at the correct price or to cancel it. If we are unable to contact you we will treat the order as cancelled. If you cancel and have already paid for the goods, a full refund will be issued.

Returns & Refund Policy

All goods are delivered with an unconditional 30-day money back guarantee. In order to return goods under your money back guarantee, you must email us at shop@fowlplayproducts.com or write to us within 30 working days of delivery of the goods, and you must arrange for and pay the cost of returning the goods to us. We will refund the sums paid for the goods delivered to you as soon as possible, but in any event within 30 days of you giving notice to us of your intention to return the goods. If so requested, we may collect the goods being returned but the cost of collection will be charged to you and may be deducted from any refund given. All goods which you intend to return must be kept in new or like-new condition.

Cancelling or Postponing a Delivery

If you need to cancel or postpone a delivery then please give us as much notice as possible. Less than 72 hours notice may mean your order is in transit and you may not be entitled to a refund for the delivery.

Faulty Damaged Goods

If goods are found to be faulty or damaged upon delivery or not of satisfactory quality, please contact Fowl Play Products within seven working days of receipt of the goods. We will, at our option, deliver replacement goods or refund the price paid.

Complaints

In the event of any complaint arising from your use of the website please contact us at:

shop@fowlplayproducts.com

Our Details

Products supplied from the Fowl Play Products website are supplied by:

Fowl Play Products LLC
4775 E Deer Park Rd
Columbia MO 65201 USA
Email: shop@fowlplayproducts.com

Toll Free Number: (877) 223-8048

Note

These terms and conditions shall constitute the entire agreement between the parties. No variation of these terms and conditions shall be valid unless it is in writing and signed by both parties.